

PRIVACY POLICY

Scope

This Privacy Policy covers how the Ridgecrest Family treats personally identifiable information that any department within the Ridgecrest Family Church collects when users interact with any of our systems. This policy does not cover the treatment of personally identifiable information that may be collected by other web sites (“Third-Party Sites”) that the Ridgecrest Family Church links to or is otherwise affiliated with.

Information Collection and Use

The Ridgecrest Family Church collects personally identifiable information when you complete a Membership Application, Connect Card, check-in at a church service, register for an event. Ridgecrest Family Church also collects information from your browser including browser type, browser version, browser settings, operating system, pages visited on our websites, your IP Address, and Cookies. Ridgecrest Family Church uses this information for the purpose of gathering statistics and ensuring that the site continues to operate properly with commonly used operating systems and browsers. Your IP Address will be stored and used for security purposes to prevent fraud and other illegal activity.

Children under the age of 13 are prohibited from submitting personal information to Ridgecrest Family Church. South African law prohibits websites from collecting and/or distributing personal information from children without parental consent.

Ridgecrest Family Church will share information with persons requiring records of how their personal information has been processed and will process any update, correction or deletion requests within 24 business hours.

IT Systems

Information is hosted primarily on the Planning Center Online system which links directly to Mailchimp. The Ridgecrest Family Church may send your personal information to others when required to do so by law or by contractual agreement of event presenters.

Mailing List

The mailing list is a list that may be used by The Ridgecrest Family Church to inform you of upcoming events and/or special services, or any relevant information necessary for your involvement at Ridgecrest Family Church. This includes the weekly bulletin on Mailchimp. You

have the option of opting out of the mailing list at anytime by clicking the unsubscribe button at the bottom of every email.

Whatsapp Groups

Various WhatsApp groups exist within the church that assist us to communicate with members, attendees, volunteers, staff, parents and service providers. No one will intentionally be added to a WhatsApp group without their consent, and any user may remove themselves from a group without discrimination at any time.